

Amendments to the claims (this listing replaces all prior versions):

1. (currently amended) A computer-based method comprising
storing in a hardware storage device information about policies or programs of an
enterprise that are to be implemented by a manager of the enterprise, the policies or programs
being associated with events in the operation of the enterprise,
~~delivering for display~~ presenting to the manager on a user interface displayed on a
hardware display device, a portion of the information that has been selected based on a current
context in which the manager is working, and
enabling the manager, through the user interface, to implement management tasks for
events that are associated with the presented portion of information.
2. (original) The method of claim 1 in which the policies or programs are associated with
human resources events.
3. (original) The method of claim 1 in which the current context comprises occurrence of
one of the events.
4. (currently amended) The method of claim 3 in which the event comprises a human
resources event associated with an employee who reports to the manager[[],].
5. (original) The method of claim 1 in which the current context comprises information
associated with the manager.

6. (original) The method of claim 5 in which the information associated with the manager includes at least one of: the manager's responsibilities, the manager's experience, the manager's demographic characteristics, and characteristics of the employees that report to the manager.
7. (currently amended) The method of claim 1 in which presenting ~~delivering~~ the portion of the information to the manager comprises serving the information through a web browser.
8. (currently amended) The method of claim 1 also including enabling the manager to control interactively which portion of the information is presented ~~delivered~~.
9. (currently amended) The method of claim 1 in which the information that is ~~delivered~~ presented includes general information and policy statements and the method also includes identifying the policy statements in a visually distinct way in the user interface.
10. (original) The method of claim 1 in which the portion of the information is associated with an action to be taken by the manager.
11. (original) The method of claim 10 in which the information includes descriptions of milestones associated with the action.
12. (original) The method of claim 10 in which the information includes descriptions of tasks that are part of the action.
13. (original) The method of claim 1 in which the portion of the information includes information about employees who report to the manager.
14. (currently amended) The method of claim 1 also including

enabling the manager to confirm that ~~he~~ the manager has taken a required step with respect to the portion of the information.

15. (currently amended) The method of claim 14 in which the required step comprises reading the portion of the information.

16. (currently amended) A computer-based method comprising storing in a hardware storage device information about policies or programs of an enterprise that are associated with human resource events of employees who report to a manager and are to be implemented by the manager,

serving for display on a hardware display device to the manager through a web browser, a portion of the information that has been selected based on a current context in which the manager is working,

the current context including at least one of: occurrence of one of the events, the manager's responsibilities, the manager's experience, and characteristics of the employees that report to the manager,

the portion of the information being associated with an action to be taken by the manager, the information including at least one of: descriptions of milestones associated with the action, descriptions of tasks that are part of the action, or information about employees who report to the manager, and

enabling the manager to control interactively through the hardware display device which portion of the information is delivered and to indicate that ~~he~~ the manager has read the portion of the information.

17. (currently amended) A computer-readable medium bearing instructions to cause a machine to

store in a hardware storage device information about policies or programs of an enterprise that are to be implemented by a manager of the enterprise, the policies or programs being associated with events in the operation of the enterprise,

~~deliver for display present~~ to the manager on a user interface displayed on a hardware display device, a portion of the information that has been selected based on a current context in which the manager is working, and

enable the manager, through the user interface, to implement management tasks for events that are associated with the presented portion of information.

18. (currently amended) ~~Apparatus~~ An apparatus comprising

a hardware storage device to hold information about policies or programs of an enterprise that are to be implemented by a manager of the enterprise, the policies or programs being associated with events in the operation of the enterprise,

a communication medium to ~~deliver for display present~~ to the manager on a user interface displayed on a hardware display device, a portion of the information that has been selected based on a current context in which the manager is working, and

a feature of the user interface to enable the manager to implement management tasks on the events associated with the presented portion of information.

19. (currently amended) A computer-based method comprising

through a hardware input device, enabling a user to author content about policies or programs of an enterprise that are to be implemented by a manager of the enterprise, the content being associated with events in the operation of the enterprise,

storing the authored content on a hardware storage device and in a manner that enables delivery presentation of a portion of the authored content for display to a manager on a user interface displayed on a hardware display device when the manager is currently working on one of the events associated with the portion of the authored content, and

enabling a choice of which portion of the authored content will be delivered presented based on a current context in which the manager is working.

20. (Currently Amended) The method of claim 19 in which the authored content is stored in a manner that enables the delivery of the authored content for a given event independently of the authored content for other events.

21. (currently amended) The method of claim 19 in which the user is enabled to author content for an event in a word-processing type interface that has a visual appearance ~~similar to~~ like the one that is displayed to the manager.

22. (original) The method of claim 19 in which the author is enabled to organize the authored content by event.

23. (currently amended) A computer-readable medium bearing instructions to cause a machine to:

through a hardware input device, enable a user to author content about policies or programs of an enterprise that are to be implemented by a manager of the enterprise, the content being associated with events in the operation of the enterprise,

storing the authored content on a hardware storage device and in a manner that enables ~~delivery~~ presentation of a portion of the authored content for display to a manager on a user interface displayed on a hardware display device when the manager is currently working on one of the events associated with the portion of the authored content, and

enable a choice of which portion of the content will be ~~delivered~~ presented based on a current context in which the manager is working.

24. (currently amended) An apparatus ~~Apparatus~~ comprising

a hardware input device displaying an authoring interface to enable a user (a) to author content about policies or programs of an enterprise that are to be implemented by a manager of the enterprise, the authored content being associated with events in the operation of the enterprise, (b) to store on a hardware storage device the authored content in a manner that enables presentation ~~delivery~~ of the authored content ~~for display~~ to a manager on a user interface displayed on a hardware display device when the manager is currently working on one of the events associated with the portion of the authored content, and (c) to enable a choice of which portion of the authored content will be ~~delivered~~ presented based on a current context in which the manager is working.

25. (currently amended) A computer-based method comprising

accumulating in a hardware storage device information about usage by a manager within an enterprise of information about policies or programs of ~~an~~ the enterprise that are to be implemented by the manager, the policies or programs being associated with events in the operation of the enterprise, and

making the usage information available to a compliance employee of the enterprise for analysis to derive a statistical measure of usage of particular information about the policies or programs.

26. (original) The method of claim 25 in which the usage information is made available as a compliance report displayed by a browser to the compliance employee.

27. (original) The method of claim 25 in which the usage information is made available as a usage report.

28. (original) The method of claim 27 in which the policies or programs information is organized by events in the operation of the enterprise, and the usage information includes a usage report that shows usage by managers according to the events.

29. (original) The method of claim 27 in which the events include human resources events.

30. (original) The method of claim 27 in which the usage information is indicative of whether the manager has read the policies or programs information.

31. (currently amended) A computer-readable medium bearing instructions to cause a machine to:

accumulate on a hardware storage device information about usage by a manager of an enterprise of information about policies or programs of ~~an~~ the enterprise that are to be

implemented by the manager, the policies or programs being associated with events in the operation of the enterprise, and

make the usage information available to a compliance employee of the enterprise for analysis to derive a statistical measure of usage of particular information about the policies or programs.

32. (currently amended) A computer-based method comprising
through a hardware input device, enabling a user to author content about policies or programs of an enterprise that are to be implemented by a manager of the enterprise, the content being associated with events in the operation of the enterprise, the content for different events being authored and stored independently, the content including original nouns or other words or phrases or descriptions that are used repeatedly and consistently, and

enabling the user to define substitute nouns to replace automatically in one step all of the repeatedly used original nouns or other words or phrases or descriptions in all of the content for different one or more of the events that are distributed presented to the manager through a user interface.

33. (currently amended) A computer-based method comprising
displaying presenting on a hardware display device to a manager of an enterprise, information about policies or programs of ~~an~~ the enterprise that are to be implemented by the manager of the enterprise,

enabling the manager to confirm electronically that ~~he~~ the manager has read the presented displayed information, and

~~delivering~~ storing the electronic confirmation on a hardware storage device to allow a compliance employee of the enterprise ~~for analysis~~ to analyze a statistical measure of usage of particular information about the policies or programs.